

# Open Agreed Actions – May 2026

Legacy Dashboards / SWAP Action Tracker - Herefordshire Council 1.2 Analytics DB Access



## Open Management Actions

All open issues and closed actions in the last 2 years based on a rolling period.

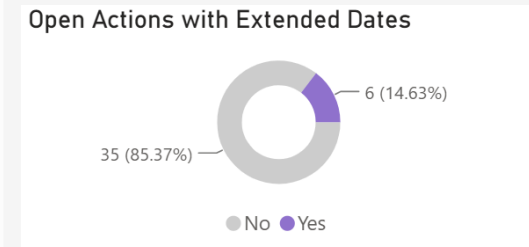
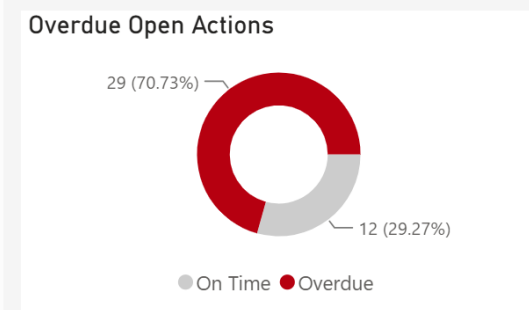
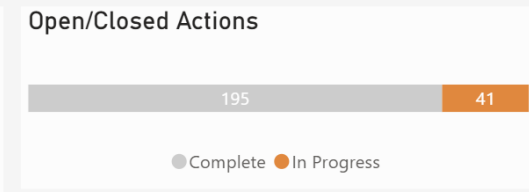
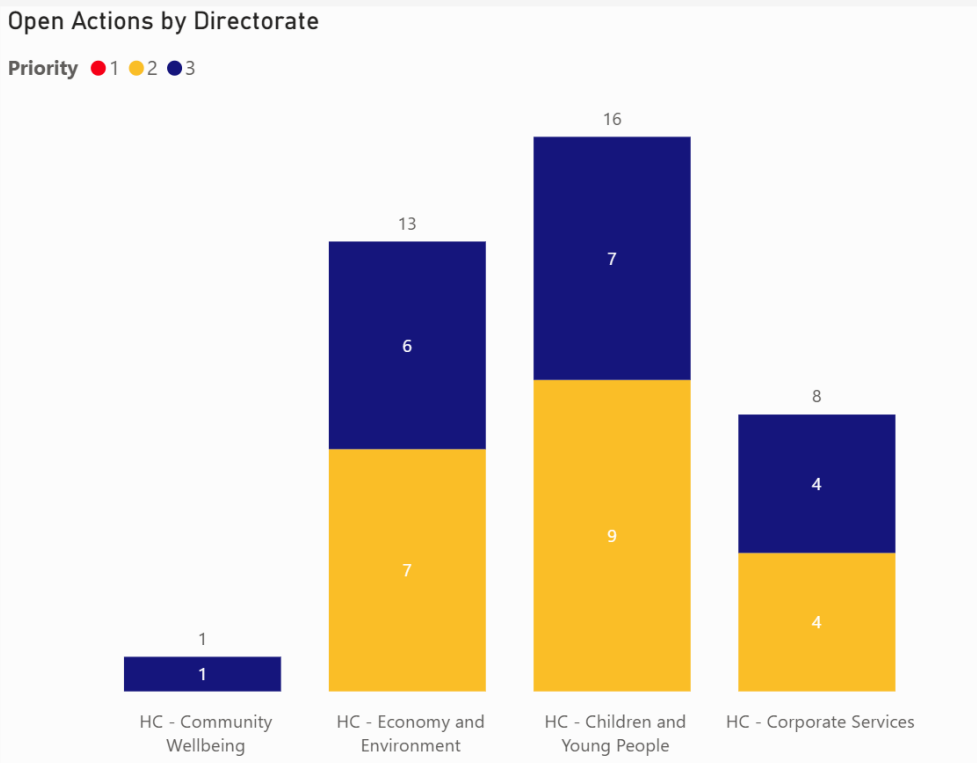
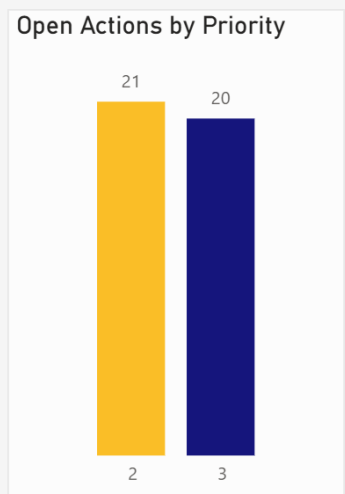
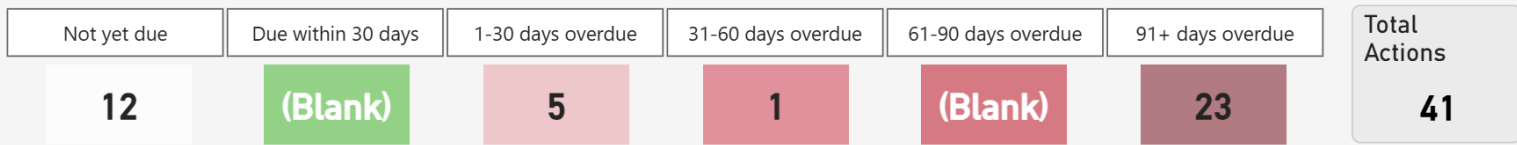


**Audit Title**  
All

**Directorate**  
All

**Strategic Risk**  
All

**Corporate Objective**  
All



ID (Action Plan)	ID (Issue)	Audit Title	Title	Issue Status	Period	Priority Score	Original Timescale	Revised Time	Follow-Up Assessment
5536	5186	HC All Ages Commissioning - Use of Spot Purchasing Non Accommodation Activity	Monitoring and Reporting of Non-Accommodation Spot Purchase Activity	Pending Remediation	2024/25	2	30/09/2025		Audit has been included in 2026/27 audit plan to follow-up these actions
5537	5187	HC All Ages Commissioning - Use of Spot Purchasing Non Accommodation Activity	Process for Sourcing Provision/Services	Pending Remediation	2024/25	2	31/07/2025	31/10/2025	
5538	5188	HC All Ages Commissioning - Use of Spot Purchasing Non Accommodation Activity	Framework Provision/Monitoring	Pending Remediation	2024/25	2	30/09/2025	31/10/2025	
5539	5189	HC All Ages Commissioning - Use of Spot Purchasing Non Accommodation Activity	Resources	Pending Remediation	2024/25	3	30/09/2025	31/10/2025	
5720	5186	HC All Ages Commissioning - Use of Spot Purchasing Non Accommodation Activity	Monitoring and Reporting of Non-Accommodation Spot Purchase Activity	Pending Remediation	2024/25	2	31/07/2025	31/10/2025	
5721	5366	HC All Ages Commissioning - Use of Spot Purchasing Non Accommodation Activity	Identification of suppliers for therapeutic services	Pending Remediation	2024/25	3	28/02/2025	31/10/2025	
5156	4390	HC Court of Protection 24-25	Quality Checks and large balances (Finding 7) and Monitoring of spend relating to one-off purchases (Finding 8)	Pending Remediation	2024/25	2	31/01/2025		Follow-Up audit in Progress
2818	2627	HC Foster Care Placements	13. Mosaic Training	Pending Remediation	2024/25	2	30/09/2024		Audit has been included in 2026/27 audit plan to follow-up these actions
2835	2644	HC Foster Care Placements	14. Mosaic System Champions	Pending Remediation	2024/25	3	30/09/2024		
2842	2651	HC Foster Care Placements	6. Procedures and Guidance for external foster care providers	Pending Remediation	2024/25	3	31/03/2025		
2890	2695	HC Foster Care Placements	3. External placement purchase orders with no end date and no breakdown.	Pending Remediation	2024/25	2	30/09/2024		
2904	2709	HC Foster Care Placements	2. Internal Foster Carer's Procedures within the Transaction team	Pending Remediation	2024/25	3	30/09/2024		
2913	2718	HC Foster Care Placements	1. Purchase orders not on Mosaic for internal foster care placements	Pending Remediation	2024/25	2	31/01/2025		
2925	2729	HC Foster Care Placements	8. Data Quality	Pending Remediation	2024/25	2	25/01/2025		
2928	2732	HC Foster Care Placements	11. Placement audits	Pending Remediation	2024/25	3	30/09/2024	31/03/2025	
2937	2741	HC Foster Care Placements	9. Mosaic Workflow	Pending Remediation	2024/25	2	31/03/2025		
2940	2744	HC Foster Care Placements	10. Record management of System Changes	Pending Remediation	2024/25	3	18/01/2024		
4948	4625	HC Local Authority Designated Officer (LADO) and Referrals to the DBS	Dashboard	Pending Remediation	2024/25	3	31/07/2025		

ID (Action Plan)	ID (Issue)	Audit Title	Title	Issue Status	Period	Priority Score	Original Timescale	Revised Time	Follow-Up Assessment
6598	6180	HC Public Rights of Way (PROW) 2024/25	Lack of documented procedure notes	Pending Remediation	2024/25	3	31/12/2025		Follow-Up audit in Progress
6600	6182	HC Public Rights of Way (PROW) 2024/25	Enhance service KPI monitoring and reporting	Pending Remediation	2024/25	2	30/11/2025		Follow-Up audit in Progress
6649	6230	HC Public Rights of Way (PROW) 2024/25	Continued Service Development	Pending Remediation	2024/25	3	31/03/2026		Follow-Up audit in Progress
6302	5908	HC VfM Assessment Public Realm	Consideration of Lessons Learnt	Pending Remediation	2024/25	3	31/12/2025		Follow-Up of actions to be included in 2026/27 Plan
6303	5909	HC VfM Assessment Public Realm	Embedding of the Corporate VfM Strategy	Pending Remediation	2024/25	2	31/12/2025		
6304	5910	HC VfM Assessment Public Realm	Clarity on Route to Procurement to achieve VfM	Pending Remediation	2024/25	3	31/12/2025		
8819	8276	HC Bank Reconciliation 2025/26	Procedure Documentation	Pending Remediation	2025/26	3	31/07/2026		
7627	7149	HC Council Tax 2025/26	Written Procedures	Pending Remediation	2025/26	3	31/03/2027		
7631	7153	HC Council Tax 2025/26	Maintaining and reviewing accounts in credit	Pending Remediation	2025/26	2	31/03/2027		
7821	7331	HC Council Tax 2025/26	Periodic reviews of discounts	Pending Remediation	2025/26	2	31/03/2027		
8356	7833	HC NNDR 2025/26	Rural Settlement List	Pending Remediation	2025/26	2	31/12/2026		
8495	7963	HC NNDR 2025/26	Recording Charity Numbers in the Academy System	Pending Remediation	2025/26	3	31/03/2027		
8562	8028	HC NNDR 2025/26	VOA Reconciliation Discrepancies	Pending Remediation	2025/26	3	31/03/2027		
8703	8162	HC NNDR 2025/26	Empty Properties Review	Pending Remediation	2025/26	2	31/03/2027		
8704	8163	HC NNDR 2025/26	Written Procedures	Pending Remediation	2025/26	3	31/03/2027		
8125	7613	HC Temporary Accommodation 2025/26	Recharges and Payments - Continuation to embed controls.	Pending Remediation	2025/26	3	31/08/2026		
9151	8549	HC Transport Hub 2025/26	Key Contract Management	Pending Remediation	2025/26	2	31/12/2026		Follow-Up in Progress - to be reported to July Audit and Governance Committee
9152	8550	HC Transport Hub 2025/26	Project Management – Separation of Risks and Issues	Pending Remediation	2025/26	2	30/04/2026		
9153	8551	HC Transport Hub 2025/26	Outdated Communications Plan	Pending Remediation	2025/26	2	31/07/2026		
9154	8552	HC Transport Hub 2025/26	Recording of Compensation Events	Pending Remediation	2025/26	2	30/04/2026		
9155	8553	HC Transport Hub 2025/26	Budget Management	Pending Remediation	2025/26	2	30/04/2026		
9156	8554	HC Transport Hub 2025/26	Project Management – Review of Decision Registers	Pending Remediation	2025/26	3	30/04/2026		
9157	8555	HC Transport Hub 2025/26	Software Management - Verto	Pending Remediation	2025/26	3	30/04/2026		

